

Title:	Business Continuity Plan Policy	Policy Number: 300-10
Policy Type:	Operational	
Approval By:	Resolution Number RB 2013-4-15	
Approval Date:	April 15, 2013	
Revised Dates:	April 15, 2013; June 19, 2017; February 22, 2021; June 26, 2023	
Review Date:	June 2026	

PURPOSE

This policy ensures that all library personnel, patrons, assets and facilities are safeguarded during an emergency or disruption to library operations and guidelines are in place to direct continuity of critical business processes and crucial data systems.

SCOPE

This policy applies to all situations where Library assets, facilities, personnel, services and patrons using the Library are affected because of a business interruption. The Business Continuity Plan deals with the four distinct phases of integrated emergency management: risk mitigation, preparedness, response and recovery.

DEFINITIONS

Business continuity - the uninterrupted availability of all key resources supporting essential business functions.

Business continuity plan or BCP - a collection of procedures and information that directs decisions and actions in the event of a business interruption, emergency or disaster.

Risk mitigation - includes actions taken to eliminate or reduce the degree of risk to human resources, capital assets and technology systems.

Preparedness - the actions taken in advance of an emergency to develop operational capacities and facilitate an effective response in the event an emergency occurs.

Response - the actions taken immediately before, during or directly after an emergency occurs, to minimize damage, reduce risk to lives and enhance the effectiveness and speed of recovery.

Recovery and evaluation - activities initiated to return vital systems to minimum operating standards and long-term activity designed to return functionality to normal or improved levels. Evaluation includes actions taken to debrief the response and identify improvements that could be made to processes or systems.

POLICY STATEMENT

The Library shall have a Business Continuity Plan which contains appropriate operational policies, guidelines, measures and procedures to safeguard the health, safety and welfare of staff, volunteers and patrons and to protect property within the Library facilities when an emergency occurs which threatens continuity in business operations.

The BCP shall address:

- risk mitigation;
- preparedness;
- response;
- recovery, and
- evaluation.

RESPONSIBILITIES

The CEO shall ensure that the BCP is developed, maintained and annually reviewed.

The CEO shall act to ensure the continuity of business operations and the response to emergencies.

The CEO shall advise the Board on major business interruptions and will engage the Board where governance action is required.

The BCP will be reviewed and updated annually by the Board.

RELATED POLICIES

100-04 Executive Limitations Policy

300-12 Emergency Closing Procedure